

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5667
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 4, 2021

Subject: N202307990 - Customer Satisfaction Program
Loss of Propulsion

Models: 2016 – 2018 Chevrolet Volt

To: All General Motors Dealers

You may have received a message earlier today containing a field action for Customer Satisfaction Program N202307990. We are temporarily suspending this Customer Satisfaction Program due to an identified Service Programming issue. This bulletin is NOT to be performed on any vehicles at this time. We will notify dealers when the programming issue has been resolved and the Customer Satisfaction Program is restored.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS